EXCELLENT PERFORMANCE with AGING HW

Istituto Nazionale

Alberto D'Ambrosio - On behalf of the University of Turin, Italy

TARGET: How to maintain the best possible performance with Hw that, day after day, becomes always more older, obsolete and, sometimes, no longer up to its job.

The safety factor (From Programming Pearls, by Jon Bentley):

The Brooklyn Bridge is the only suspension bridge of its era still standing, while a quarter of all the bridges of any type built in the USA in the 1870's collapsed within ten years of their construction. Why? It's because John Roebling had sense enough to know what he *didn't* know, so designed the bridge six times as strong as it would needed to be and built a good bridge by employing a huge safety factor to compensate for his ignorance. Do we do that? We should design the way John Roebling did, and not the way their contemporaries did!



The real life:

Unfortunately, due to reasons we don't matter (budget restrictions, politics, etc..), always more often you have to administer a system chosen by someone else. It's my sad story...

For our departmental mail-server (and other services) I was given 2 powerful workstations (instead of real servers) and a storage subsystem no longer produced after a couple of months since the purchase. I had to keep this system working for 5 years, with the best possible performance and quality of service, by implementing an unbelievable huge number of fixes, tricks, patches and workarounds. This incredible case story follows.

TIME	EVENT		SYMPTOM		FIX/TRICK
25	Brand new mail-serve 5 Kmsgs/day	er	none!		
2002	Installed anti-spam filte	er	System load increases	•	None!
	10 Kmsgs/day!	•	System load increases	•	None!
2003	Enabled Bayesian cor for anti-spam filter	r. >	System load increases. Isolated overloads.	•	None!
	Install. content-scanne with anti-virus filter	er	Too much swapping. SMTP-OUT timeouts.	•	Increased RAM (doubled)
2004	15 Kmsgs/day	•	System overloaded. + "disk full" messages.	•	Enab. REJECT of SPAM. N.1 machine added. Storage increased (* 10).
2002	N.1 member added to the cluster	>	Less "reactive" due to SCSI starvation	•	All 3 members plugged to a SCSI arbiter
	20 Kmsgs/day	•	Disk I/O timeouts!	•	Swap to local disk. TMP moved to RAM.
2006	40 Kmsgs/day	•	Lock issues on file-based Bayesian DB	•	Bayesian (file-based) DB moved to MySQL server
Performance still satisfied request: with this Hw LISA '06 paper acc					paper accepted!
2007	60 Kmsgs/day	•	SMTP-OUT timeouts	•	SMTP-OUT moved to an external cache machine
Replaced with NEW Hw and recycled as interactive machine: IT'S STILL ALIVE & KICKIN'!					



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Alberto.DAmbrosio@ph.unito.it 21st LISA ('07) - Dallas, TX, USA - November 14 & 15, 2007



