#### The Nuts and Bolts of a Forum Spam Automator

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## **Motivation**

### The Web is huge and keeps expanding

- Over **<u>255 million</u>** active websites on the Internet
  - <u>21.4 million</u> were newly added in 2010
- Google claimed to know of one trillion pages even in 2008

### Making a website discoverable is challenging!

#### Web spamming

- Exploiting Search Engine Optimization (SEO) techniques
  - □ Keyword stuffing, cloaking
  - Link farms
  - □ Content farms



## Why Forum Spamming?

- Forum
  - A website where visitors can contribute content
  - Examples
    - Web boards, blogs, wikis, guestbooks
- Forums are an attractive target for spamming
  - Many contain valuable information
  - Blacklisting or taking-down is not an option in most cases
- Spammers' benefit from forum spamming
  - Visitors could be directed to spammers' websites
  - Boosting search engine rankings for their websites

## **Overview of Forum Spam Automators**

### Basic function

To automate the process of posting forum spam

### Advanced Functions

- Goal: to improve the success rate of spamming
- Approach: to avoid forum spam mitigation techniques
  - Registration
  - Email address verification
  - Legitimate posting history
  - CAPTCHA

### Examples

XRumer, SEnuke, ScrapeBox, AutoPligg, Ultimate WordPress Comment Submitter (UWCS)

## Outline

- Introduction
- Overview of Forum Spam Automators
- Primal Functionalities
- Advanced Functionalities
- Traffic Characteristics
- Comparison among Forum Spam Automators
- Conclusion



## **Primal Functionalities 1/2**

### Collecting target forums: Hrefer

- Keywords: Google AdWords Keyword Tool
- Search engines: Google, Google Blog Search, MSN, Yahoo, AltaVista, Yandex

### Composing spam messages

Various macros for composing spam semantically similar but syntactically different spam messages



## Primal Functionalities 2/2

### Posting Spam

- Supports multiple forum platforms
  - phpBB, PHP-Nuke, yaBB, vBulletin, Invision Power Board, IconBoard, UltimateBB, exBB, phorum.org, livejournal.com, AkoBook, Simple Machines Forum
  - Unknown forum platforms can be learned
- Registration
- Posting
  - Priority categorization to determine topic or discussion to post to



# **Advanced Functionalities 1/2**

### Solving CAPTCHAs

- Manual mode
- Automatic mode: solving simple types of CAPTCHAs
  - Question-based & graphic-based CAPTCHAs
- Hooks for CAPTCHA solving services
- Building legitimate posting history
  - Posts questions and their answers from different accounts
  - Posts answers to existing questions by stealing answers from other pertinent forums on the Web

### Using anonymizing proxies

Discards proxies that expose IP address of posting machine

## Advanced Functionalities 2/2

### Spam traffic control

- Options for speed and success rate
  - Configurable parameters: # of CAPTCHA solving attempts, page size, # of links, # of retrials after timeouts
- Supports a scheduler
  - Actions taken based on posting finished, timer expiration, number of successful postings
- Reporting
  - Shows success rate for various:
    - TLDs (Top Level Domains)
    - Forum platform software
    - URL patterns
  - Spammers can change strategy based on success rates

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## **Traffic Characteristics: HTTP header**

#### IE 6 in MS Windows XP

```
GET or Post {path} HTTP/1.1
```

Accept: \*/\*

Accept-Language: en-us

Accept-Encoding: gzip, deflate

User-Agent: Mozilla/4.0
(compatible; MSIE 6.0;

Windows NT 5.1)

Host: {forum host name}

Connection: Keep-Alive

Cookie: {cookie}

#### > XRumer

```
GET or Post {path} HTTP/1.0
Accept: */*
User-Agent: {User-Agent string}
Referer: {visiting URL}
Host: {forum host name}
Proxy-Connection: Keep-Alive
Cookie: {cookie}
```



## **Traffic Characteristics: Proxy Usage 1/2**

- Examination of traffic generated by anonymizing proxies
  - Evaluated 105 public anonymizing proxies
  - Our own client was written in Python
  - Used an Apache Web server
  - HTTP headers used
    - Accept, Accept-Language, Accept-Encoding, User-Agent, Host, Connection, Referer



## **Traffic Characteristics: Proxy Usage 2/2**

- Accept-Encoding header
  - Removed by 43% of proxies
  - Modified by 9% to 'text/html, text/plain'
  - Most modern browsers set it to 'gzip, deflate'
- HTTP headers added by proxies
  - Cache-Control by 47%
  - ▶ Keep-Alive by 1%
  - > X-Bluecoat-Via by 3%
  - X-Forwarded-For by 1%



### **Primal Functions of Forum Spam Automators**

Functions	XRumer	SEnuke	ScrapeBox	Autopligg	UWCS
Forum platforms	multiple	multiple	3 blog platforms	Pligg	WordPress
Macro support	yes	yes	yes	yes	no
Automatic spam msg. generation	no	yes with additional fee	no	no	no
Automatic registration	yes	yes	no	yes	no
Automatic posting	yes	yes	yes	yes	yes

### **Advanced Functions of Forum Spam**

### **Automators**

Functions	XRumer	Senuke	ScrapeBox	Autopligg	UWCS
Learning unknown platform	yes	no	no	no	no
CAPTCHA solving	manual, solving, <b>services</b>	manual, <b>services</b>	services	manual, <b>services</b>	no
Building a legitimate posting history	yes	no	no	no	no
Reporting	advanced	basic	basic	basic	basic
Traffic control	advanced	no	basic	no	no

## Conclusions

#### Forum spam automators

- Can automate the process of posting forum spam effectively
- Support various advanced techniques to avoid countermeasurements commonly deployed by forum servers
  - These techniques are sophisticated and evolving
- Future approaches for fundamental forum spam mitigation
  - Heterogeneous posting interface for forum platforms
  - Distinguishing bot behavior from human behavior
    - We are pursuing these approaches in our current work

