Hit The Ground Running
Identity Management

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Just What Is Identity Management?

- Single Sign On
- Directories
- Provisioning
- Certificate Authority
- Buzzword of the Week

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Technology

- Active Directory
- LDAP
- NIS+
- etc

Social Problem

- Willing cooperation is best
- SOX (and similar) might help.

1. Identify your Goals

- Primary
  - Single Sign On?
  - ID card/Physical Access Control?
  - Directories?
  - Contact Database for Trouble Ticketing System?
- Secondary Goals

Identify Data Sources

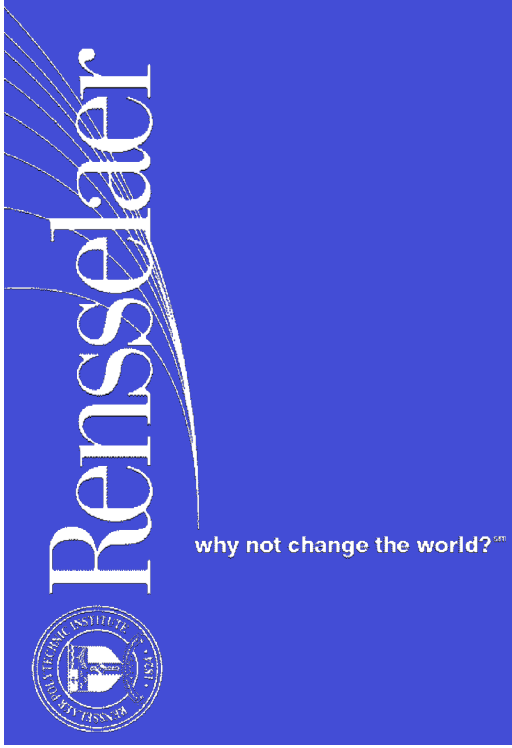
- Establish “System of Record”
- Identify dependent data needs
- Identify shortfalls in the data
- Identify mission differences
- Identify exception cases

Benefits to Participants

- Value Added from tools
  - Mailing lists, directories
- Better Constituent Services
  - Their people are happier
- They get more power!
  - Make them authoritative

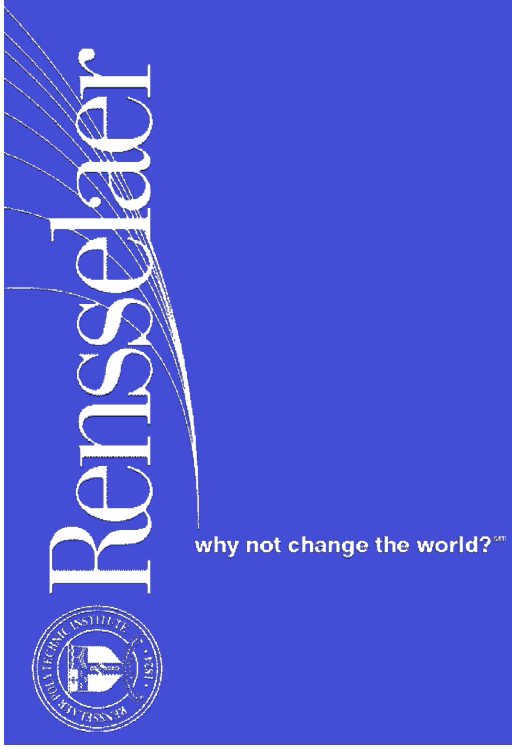
Who can you enlist?

- Departmental contacts?
- Individuals themselves?
- Service providers?



Manage People, Not Userids

- California Room
- Friday, 11-12:30



? Questions ?

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